



TERMS AND CONDITIONS

We are thrilled to launch our new sea view Dome at Muthu Alexandra Hotel to celebrate special occasions or simply experience our menus on offer.

We kindly request that you carefully review the following terms and conditions before proceeding with your reservation:

Reservation and Payment:

- Reservations can be made by contacting us directly at **01631 562 381** or **max.reception@muthuhotelsmgm.com**.
- Reservations must be confirmed at least 48 hours prior to the booking date.
- A non-refundable deposit of 50% is required to secure your reservation.
- Payments can be made via credit card, debit card, or bank transfer.
- In case you are reserving your private dining in the hotel, please leave your name, e-mail address & mobile no., so we can share you the details & confirmation.

Timings:

- Sittings ideally are for a **two-hour period**.
- The Dome is open for bookings from **17:00 hrs until 22:00 hrs** from Monday to Sunday. Last orders must be placed before 20:30 hrs.
- Pre-orders are available.

Specifications:

- The Dome is fully covered and can be equipped with a portable heater, available upon request.
- The Dome is available for **two to a maximum of four people**.

Menus and Platters:

- 4 Course Menu: £100 per person (inclusive with a bottle of red/white/sparkling wine).
- 4 Course Menu: £75 per person (inclusive with a glass of red/white/sparkling wine).
- One-on-One Menu: Choose any one from the Chef's Special Menu (min 3 covers required to book). Dome hire charges £50 applies

**Cancellations and Refunds:**

- Cancellations made 24 hours prior to the reservation date will be refunded.
- Cancellations made before 24 hours of the reservation will not be eligible for a refund.
- In the event of unforeseen circumstances, such as inclement weather or operational issues, we reserve the right to cancel or reschedule your reservation. In such cases, a full refund will be provided.

Pod Usage and Responsibilities:

- The pod must be used strictly for dining purposes and in accordance with health & safety instructions provided by our staff.
- Smoking, vaping, or any other form of open flames are strictly prohibited.
- Any damage caused to the pod or its contents during your dining due to any misconduct will be at the sole responsibility of the customer, and the cost of repair or replacement will be charged accordingly.

Liability:

- Muthu Alexandra Hotel and its staff shall not be held liable for any loss, damage, injury or theft that may occur during your pod experience.
- Customers are advised to take necessary precautions to secure their personal belongings.

By proceeding with your reservation, you confirm that you have read, understood, and agree to abide by the terms and conditions outlined above.

Should you have any questions or require further clarification, please do not hesitate to contact our reservations team at the provided phone number or email address.

We look forward to welcoming you to Muthu Alexandra Hotel for an unforgettable dining experience!

The Muthu Alexandra Team