

The Dome at Muthu Alexandra Hotel

Terms and Conditions

We are thrilled to launch our new Seaview Dome at Muthu Alexandra Hotel to celebrate special occasions or simply experience our menus on offer.

We kindly request that you carefully review the following terms and conditions before proceeding with your reservation:

Reservation and Payment:

- Reservations can be made by contacting us directly at **01631 562 381**, or **max.reception@muthuhotelsmgm.com**.
- Reservations must be confirmed at least 48 hours prior to the booking date.
- A non-refundable deposit of 50% is required to secure your reservation.
- Payments can be made via credit card, debit card, or bank transfer.

Timings:

- Sittings are for a **two-hour period**.
- The dome is open for bookings from **10:00 hrs until 22:00 hrs from Monday to Sunday**. Last orders must be placed before 21:00 hrs.
- Pre-orders are available.
- Please ensure you arrive on time for your reservation to make the most of your allocated time slot.

Rental Rates:

- In the event that the total bill amount (exclusive of dome hire charges) **exceeds £200**, the hiring charge for the dome will be waived. Otherwise, a **£50** fee will be charged for the usage of the dome.
- All beverages will be charged as per the hotel's menu pricing.

Dome Specifications:

- The dome is fully covered and equipped with a portable heater, available upon request.
- The dome is available for groups of **two to a maximum of five people**.
- The rental package includes the dome hire, food menu of your choice, and one complimentary glass of Prosecco per person.

Tasting Menus and Platters:

- Middle Eastern tasting menu: £58.90 per person
- Oriental tasting menu: £38.90 per person

- Sharing platters (serves 2 people):
 - Charcuterie platter: £39.99
 - Cheese platter: £29.99
 - Seafood platter: £49.99
- Guests can also order from the in-house à la carte menu between 18:00 hrs (6:00 pm) and 21:00 hrs (9:00 pm).

Cancellations and Refunds:

- Cancellations made 24 hours prior to the reservation date will forfeit the deposit.
- Cancellations made after the specified time frame will not be eligible for a refund.
- In the event of unforeseen circumstances, such as inclement weather or operational issues, we reserve the right to cancel or reschedule your reservation. In such cases, a full refund will be provided.

Pod Usage and Responsibilities:

- The pod must be used strictly for dining purposes and in accordance with the instructions provided by our staff.
- Smoking, vaping, or any other form of open flames are strictly prohibited inside the pod.
- Any damage caused to the pod or its contents during your rental period will be the sole responsibility of the customer, and the cost of repair or replacement will be charged accordingly.

Liability:

- Muthu Alexandra Hotel and its staff shall not be held liable for any loss, damage, injury, or theft that may occur during your pod rental experience.
- Customers are advised to take necessary precautions to secure their personal belongings.

By proceeding with your reservation, you confirm that you have read, understood, and agree to abide by the terms and conditions outlined above.

Should you have any questions or require further clarification, please do not hesitate to contact our reservations team at the provided phone number or email address.

We look forward to welcoming you to Muthu Alexandra Hotel for an unforgettable dining experience!

The Muthu Alexandra Team